



The Sat And PC Guy



For your Satellite and PC requirements
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What to do if you are getting the message “No Satellite signal is being received”

1. This usually means that your Digibox is blocked and unable to receive the signals it requires. This usually occurs after power cuts or other interruptions to the Digibox power supply.

2. Follow this process to restore your Digibox pictures.

3. Remove the power cable from the Digibox **only**. This can be found on the back of the Digibox, and is normally a black cable on either the extreme left or right of the Digibox. Reinsert the power cable after 30 seconds.

4. Turn on the Digibox.

5. On the Sky remote control press the **SERVICES** button

6. On the Sky remote control press **401** (four zero one) and then the **SELECT** button.

7. If the above has been done correctly you should see the Installer Setup Menu screen. If you do not see the Installer Setup Menu screen then start this process again.

8. Press “2” on your Sky remote control.

9. If done correctly should be looking at the Default Transponder screen.

10. On the Sky remote control press **12129** (one two one two nine). This will change the default **FREQUENCY** to **12.129**.

11. Ensure that the default **POLARIZATION** is “V”.
Ensure that the default **SYMBOL RATE** is “27.5”.
Ensure that the default **FEC** is “2/3”.

12. On the Sky remote control press the **DOWN ARROW** button three times and then press **SELECT**. This will **SAVE NEW SETTINGS** and return you to the Installer Setup Menu screen.

13. On the Sky remote control press the **BACK UP** button until you exit all the menus.
If done correctly the time will appear on the white bar, and picture will shortly reappear – try channel 501 (Sky News).

Note: You can also use an alternative frequency of 11.954 H if the one above fails.

